



JOB DESCRIPTION

Team Member Rider

1. Job Position	Team Member Rider
2. Category	Staff
3. Responsible To	Store Manager
4. Location	Mumbai, Delhi, Noida and Gurgaon
5. Salary	1,44,000- 1,92,000 LPA + Store Incentives + Accidental insurance + Bike maintenance
6. Job Definition	To ensure the service of food and beverage to the guest with appropriate courtesy and efficiency
7. Qualification	10 th Pass, Hotel Management
7. Duties and Responsibilities	<ul style="list-style-type: none"> a. Manage multiple orders, delivery locations, and customers at the same time b. Deliver orders within an optimal period of time, ensuring freshness of food and respect for customer preferences c. Safely operate a vehicle in all types of weather conditions d. To develop restaurant sales by setting high standards of service. e. To ensure complete preparation of restaurant/ takeaway and another business module before the area opens for operation. f. To take the guest's order correctly and with appropriate courtesy. g. To assist the guest in choosing the best items on the menu, thereby increasing sales, by upselling and suggestive selling h. To handle all guests without bias or prejudice. i. To write out the guest bill(s) and ensure their proper processing by presenting them to guests and even while delivering food. j. To assist the Shift Supervisor in preparing the general store requisition. k. To carry out any duties assigned by the Supervisor /Store Manager l. To follow the Store rules and policies laid down by the management m. To adhere to strict grooming and hygiene standards

	<ul style="list-style-type: none"> n. To consciously and continuously strive to better his/ her skills and increase his/ her knowledge o. Manage multiple orders, delivery locations, and customers at the same time p. Deliver orders within an optimal period of time, ensuring freshness of food and respect for customer preferences q. Provide excellent customer service and build customer loyalty by delivering food in a timely, cordial manner r. Ensure orders are delivered accurately and in good condition s. Bike and license mandatory
<p>Required Skills and Qualifications</p>	<ul style="list-style-type: none"> a. Valid driver's license and clean driving record b. Familiarity with the local area, including streets, highways, and buildings c. Follow routes and time schedule d. Must possess a positive and professional attitude e. Available to work irregular hours, including evenings and nights, mornings, weekends, and holidays f. Bike and license mandatory

In addition to the above-mentioned duties and job functions, any other assignment is given on an occasional basis or daily basis by the immediate superior or the management.

Contact Person: **Shraddha Kaskar(9967045101)**

Interested candidates can forward their resume at **jobs@goodflippin.com**

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