



## JOB DESCRIPTION

### Team Member

<b>1. Job Position</b>	Team Member
<b>2. Category</b>	Staff
<b>3. Responsible To</b>	Store Manager
<b>4. Location</b>	Mumbai, Delhi, Noida and Gurgaon
<b>5. Salary</b>	1,68,000- 1,92,000 LPA + Store Incentives + Accidental insurance
<b>6. Job Definition</b>	To ensure the service of food and beverage to the guest with appropriate courtesies and efficiency
<b>7. Qualification</b>	10 <sup>th</sup> Pass, Hotel Management
<b>8. Duties and Responsibilities</b>	<ol style="list-style-type: none"> <li>a. To develop restaurant sales by setting high standards of service.</li> <li>b. To ensure complete preparation of restaurant/ takeaway and another business module before the area opens for operation.</li> <li>c. To take the guest's order correctly and with appropriate courtesies.</li> <li>d. To assist the guest in choosing the best items on the menu, thereby increasing sales, by upselling and suggestive selling</li> <li>e. To handle all guests without bias or prejudice.</li> <li>f. To write out the guest bill(s) and ensure their proper processing by presenting them to guests and even while delivering food.</li> <li>g. To assist the Shift Supervisor in preparing the general store requisition.</li> <li>h. To carry out any duties assigned by the Supervisor /Store Manager</li> <li>i. To follow the Store rules and policies laid down by the management</li> <li>j. To adhere to strict grooming and hygiene standards</li> <li>k. To consciously and continuously strive to better his/ her skills and increase his/ her knowledge.</li> </ol>
<b>Required Skills and Qualifications</b>	<ol style="list-style-type: none"> <li>a. Strong time management and customer service skills.</li> <li>b. Flexibility to work nights, weekends, and holidays</li> <li>c. Positive attitude and commitment to customer satisfaction</li> <li>d. Previous experience working in a team would be advantageous.</li> <li>e. Self-starter with a positive attitude.</li> </ol>

	f. No experience required, but previous food handling or customer service experience appreciated
--	--

In addition to the above-mentioned duties and job functions, any other assignment is given on an occasional basis or daily basis by the immediate superior or the management.

Contact Person: **Shraddha Kaskar(9967045101)**

Interested candidates can forward their resume at **jobs@goodflippin.com**

You can even refer your friends also for the same.