JOB DESCRIPTION

Trainer Associate

1. Job Position	Trainer Associate
2. Category	Staff
3. Responsible To	Store Manager
4. Location	Mumbai and Delhi
5. Salary	2,28,000 LPA
6. Job Definition	To ensure the service of food and beverage to the guest with appropriate courtesy and efficiency
7. Qualification	Hotel Management
7. Duties and Responsibilities	a. To develop restaurant sales by setting high standards of service. b. To ensure complete preparation of restaurant/ takeaway and another business module before the area opens for operation. c. To take the guest's order correctly and with appropriate courtesy. d. To assist the guest in choosing the best items on the menu, thereby increasing sales, by upselling and suggestive selling e. To handle all guests without bias or prejudice. f. To write out the guest bill(s) and ensure their proper processing by presenting them to guests and even while delivering food. g. To assist the Shift Supervisor in preparing the general store requisition. h. To carry out any duties assigned by the Supervisor /Store Manager i. To follow the Store rules and policies laid down by the management j. To adhere to strict grooming and hygiene standards k. To consciously and continuously strive to better his/ her skills and increase his/ her knowledge
Required Skills and Qualifications	a. Strong time management and customer service skills. b. Flexibility to work nights, weekends, and holidays c. Positive attitude and commitment to customer satisfaction d. Previous experience working in a team would be advantageous. e. Self-starter with a positive attitude.

	f. No experience required, but previous food handling or customer service experience appreciated

In addition to the above-mentioned duties and job functions, any other assignment is given on an occasional basis or daily basis by the immediate superior or the management.

Contact Person: Shraddha Kaskar(9967045101)

Interested candidates can forward their resume at **jobs@goodflippin.com**

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